

List of all Fees for Services Credit Union CUMONEY Visa TravelMoney Card

All fees	Amount	Details
Get started		
Account opening	\$10.00	Up to \$10.00. Varies by credit union; check with your branch at time of purchase.
Add money		
Cash reload	\$2.00	Each time funds are added to your Card, a \$2.00 fee is charged.
Value reload - electronic	\$2.00	Each time funds are added to your Card, a \$2.00 fee is charged.
Value reload - check	\$2.00	Each time funds are added to your Card, a \$2.00 fee is charged.
Visa ReadyLink	\$2.00	Each time funds are added to your Card, a \$2.00 fee is charged.
Spend money		
Denied transaction	\$0.50	If a transaction is denied, a \$0.50 fee is charged.
Get cash		
Value unload	\$15.00	A \$15.00 fee is charged to remove all remaining funds from your Card.
ATM withdrawal - United States	\$1.50	A \$1.50 fee is charged for each US ATM withdrawal. This is our fee. If you use an ATM not owned by us, you may also be charged an additional fee by the ATM owner or operator.
International ATM withdrawal	\$2.00	A \$2.00 fee is charged for each international ATM withdrawal. This is our fee. If you use an ATM not owned by us, you may also be charged an additional fee by the ATM owner or operator.
Information		
Customer service (automated)	\$0.50	After the 4th call per month, a \$0.50 fee is charged for each call made to the automated voice response system.
Customer service (live agent)	\$5.00	After the 2nd call per month, a \$5.00 fee is charged to call a live customer service representative.
ATM balance inquiry - United States	\$1.50	A \$1.50 fee is charged for each US ATM balance inquiry. This is our fee. If you use an ATM not owned by us, you may also be charged an additional fee by the ATM owner or operator.
International ATM balance inquiry	\$1.50	A \$1.50 fee is charged for each international ATM balance inquiry. This is our fee. If you use an ATM not owned by us, you may also be charged an additional fee by the ATM owner or operator.
Using your card outside the U.S.		
International transaction	2%	A conversion fee of up to 2% of the international transaction amount is charged. The exchange rate between the transaction currency and the billing currency is either a rate selected by Visa from the range of rates available in wholesale currency markets for the applicable processing date, which rate may vary from the rate Visa receives, or the rate mandated by a government or governing body in effect for the applicable processing date.
Other		
Inactivity fee	\$5.00	If you do not use your Card for 10 consecutive months, a \$5.00 monthly inactivity fee will be applied starting in the 11th month of inactivity. The monthly inactivity fee will be applied until the value of your Card reaches zero, or until you make a purchase or add funds to the Card.
Replacement card fee	\$5.00	You may get a replacement card for \$5.00.
Express delivery	\$35.00	A \$35.00 fee is charged for expedited delivery of a Card.

Your funds are not NCUA insured. Your funds will be held at or transferred to Services Credit Union. If Services Credit Union fails, you are not protected by NCUA deposit insurance and could lose some or all of your money. Your card is registered at account opening for other protections.

No overdraft/credit feature.

Contact Services Credit Union by calling 1-833-729-2853, by mail at P.O. Box 3107, Naperville, IL 60566-7107, or visit www.cumoney.com

For general information about prepaid accounts, visit cfpb.gov/prepaid

If you have a complaint about a prepaid account, call the Consumer Financial Protection Bureau at 1-855-411-2372 or visit cfpb.gov/complaint